

# Political stability and relational contracts

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very preliminary version

May 18, 2019

## Abstract

We study a repeated interaction between a purchaser and provider of the health service when some aspects of the service are unverifiable. We formalize a relational contract inducing the provider to deliver a required unverifiable level of quality and find that the higher the stability of the interaction between them the higher the willingness to deliver unverifiable quality. Using political stability as proxy of this stable interaction, we empirically test this relationship by focusing on cesarean sections. We refer to the Italian context looking at the C-section rates from 1996 to 2016 at the regional level. Though a standard OLS approach and controlling for health, socioeconomic, supply and contractual factors, we find that the C-section rates are lower in contexts where regional governments are more stable.

**Keywords:** relational contract; C-section; political stability

**JEL codes:** H57, L41, C73

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# 1 Introduction

The provision of unverifiable quality is a major issue in the healthcare sector given the peculiar agency relationship among providers (hospital, doctor) and purchasers (the payer of the service such as national or local government). The unverifiable nature of some aspects of the healthcare system makes impossible to formalize standard contractual clauses enforced by the power of an independent court of law. The professional autonomy along with the impossibility to perfectly verify the patients' condition or the complexity of some medical treatments make this issue crucial, especially for some clinical areas. When medical performance and treatments are not verifiable, no self enforcing contract is possible to induce the provider to deliver a satisfactory service. The lack of verifiability is quite problematic especially if we look at the real enforcing power of the several payment/schemes commonly applied in the health sector between providers and health decision makers paying for the delivery of the service.

The attempt to handle non-contractability in the health service through an effectively enforcing incentive scheme has been characterizing the most recent literature, as it does for a part of our story here. However, in this paper we aim to get a further step in the current debate. We propose a new perspective to look at the issue, that is, studying how the enforcing power of an incentive scheme in health is related to a political economy perspective. The bridge between these two fields we build our argument on is the introduction of relational contracting in the health sector. We depart from the use of standard contracts usually able to regulate only verifiable aspects and formalize a relational contracting, a la Levin (2003), as self-enforcing agreements whose enforcing is not ensured by the power of an independent court but only by the value contractual parties give to their future interaction.<sup>1</sup>

Our paper is two fold: first we theoretically set up a contractual agreement able to induce the incentive to deliver the final service even when it has unverifiable components, second we empirically confirm that the incentive power of such a contract depends on the political stability, that needless to say characterizes the health decision maker since it is usually a local or national government.

In the first part of the paper we set up a dynamic scenario (as an infinitely repeated game) between one provider and one purchaser and introduce a *Pay for Performance-Relational Contract* (P4P-RC) to enforce unverifiable quality. We aim to ask whether exists an optimal contract (as a dynamic version of P4P) to apply in context in which providers of health services are profit maximizers. A P4P-RC entails a per-unit price of quality plus a fixed transfer. We find not surprisingly that a P4P-RC induces a positive unverifiable quality, whereas in the static game a standard P4P scheme without altruism induces zero unveri-

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<sup>1</sup>Relational contracts have been pioneered by Bull (1987) and MacLeod and Malcomson (1989) and applied in several fields: labour market (MacLeod, 2003; Levin, 2003; and Li and Matouschek, 2013), interaction between/within firms (Baker et al., 2002; and Rayo, 2007; Taylor and Plambeck 2007; Andrews and Barron 2016; Calzolari et al 2017), regulation (Cesi et al., 2012) and experimental economics (Fehr and Schmidt, 2007; Bigoni et al., 2014); procurement (Albano et al 2017 (a,b); Spagnolo and Calzolari 2009; Doni 2006), see also Malcomson (2013) for an extensive discussion.

fiable quality. We also show that a P4P-RC induces a distortion from the first best qualities even though the price follows the first best condition. In particular, it induces an over-provision of unverifiable quality. Regarding instead the verifiable level of quality, the distortion from the first best depends on the complementarity/substitutability between qualities. In general, a P4P-RC induces an over-provision (lower-provision) of verifiable quality when both qualities are technical substitutes (complements). More surprisingly, with no technical relation, the level of verifiable quality follows the first best. Even more interesting we find that the first best price and qualities are obtained when both the provider and the purchaser are sufficiently patient. This result in terms of policy implications shows that a P4P-RC replicates the first best quality and price when the contractual relationship between the provider and the purchaser is characterized by stable interaction between the provider and the same purchaser that keep interacting for along in the future. Theoretically speaking the political stability in our jargon is measured by the high discount factor in the repeated game. From the theoretical perspective our result fills the gap in Eggleston and it updates Kaarboe and Siciliani (2011) by proposing a dynamic P4P-RC and showing when it is optimal, although we provide different predictions from Kaarboe and Siciliani (2011). Our empirical results are the second pillar of the contribution. By using data from the Italian Regional Health Service system we find that the efficient level of unverifiable services is obtained when the identity of the political administration remains stable over time. We base our empirical analysis on the medical decisions concerning the children delivery, that are certainly one of the most prominent examples of unverifiability in the health service. Actually, the choice of opting for Cesarean sections should be driven by the mother's conditions, but the doctor's autonomy allows the physician to argue that the Cesarean section is appropriate even when is not, and the purchaser has no chance to verify the truthfulness of the medical decision. On the other hand, being the C-section reimbursed at a higher tariff than natural delivery, there might be an incentive for the hospital to overprovide C-sections especially when the general conditions of the patients are good and the surgical operation is less likely to become complicated. It has been shown that in this case, also the hospital's ownership matters. In Italy, where the provision of C-sections is very heterogeneous across regions- suggesting that provision might be inappropriate in certain regional contexts- many attempts have been done by policy makers to give incentive to hospitals to provide an appropriate amount of C-sections, from the clear establishment of volume caps to the lifting of the tariff beyond a certain level of provision. However, the aim of this study is not to assess the effectiveness of these policies, but rather to investigate whether the political stability involving a frequent and durable interaction between purchaser and provider, results in a lower provision of cesarean sections.

Empirical evidence of unverifiable quality in Health Economics has been confirmed by several papers (among the others Kaarboe O., Siciliani L. 2011, *Health Economics* 2011 and A. Beitia, *Journal of Health Economics* (2003), Eggleston *Journal of Health Economic* -(2005), Dumont et al *Journal of Health*

Economics (2008))<sup>2</sup>. These papers study the incentive scheme able to induce providers (hospitals) to deliver both verifiable and unverifiable quality levels. Beitia (2003) studies the optimal market structure, oligopoly or monopoly, in a context of unverifiable quality by letting the regulator to use a two-part tariff in which the hospital is paid a variable part depending on the number of patients choosing the hospital. Kaarboe and Siciliani (2011) study the enforcing power of a Pay-for-Performance scheme (P4P) in a static scenario by setting up a sequential game between a purchaser of the health service (the payer of the service) and a provider (hospital, doctor), where the former firstly sets a payment to the provider for each unit of quality and a fixed transfer, then the provider, as second mover, sets two levels of qualities, verifiable and unverifiable. Kaarboe and Siciliani (2011) extend the model of Eggleston (2005) and both assume an altruistic provider. Eggleston (2005) introduces the issue of unverifiable services and qualities in the health services providing examples from the UK and US. She stresses the necessity of a payment scheme able to deal with this issue, as she writes "*Mixed payment's advantage of balancing incentives for quality effort across contractible and non-contractible dimensions of quality has not heretofore been highlighted (as far as I am aware). Yet this link deserves attention, especially as more employers and other purchasers include measures of provider performance in payment contracts.*" In her paper Eggleston introduces a P4P scheme as device to enforce not contractible quality, again she writes "*Since arguably some dimensions of quality will never be contractible, introducing selective pay-for-performance actually heightens the need for mixed payment—to balance incentives for dimensions of quality that complement treatment.*" Her paper shows that if one dimension of quality is verifiable, while the other is not, then the introduction of a P4P-program may increase the verifiable quality dimension (which will increase patients' benefit), but may decrease the non-verifiable level (which will reduce patients' benefit). The overall welfare effect is ambiguous. The question whether introducing P4P is optimal has been answered by Kaarboe and Siciliani (2011).

The assumption of altruism in this literature seems confirmed in several papers (from Chalkley and Malcomson, 1998), though, it seems that its application is not completely suitable for all providers of health services. Assuming an altruistic provider introduces the incentive for the provider, acting once received the payment by the purchaser, to deliver unverifiable quality because it directly enters its (and purchaser's) objective function. This avoids the common result in a static scenario such that unverifiable quality is never delivered by a non-altruistic agent. To the best of our knowledge none has still studied the characteristic of an optimal contract able to enforce unverifiable quality in health economics in a dynamic context and without the altruistic assumption. We aim to contribute to this literature by introducing relational contracting as an incentive device to enforce unverifiable quality in Health Economics, instead of assuming an altruistic provider.

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<sup>2</sup>Dumont et al (2008) provide empirical examples of unverifiable services in the Canadian health system.

The paper has the following structure, section 2 formalizes the theoretical model, section 3 includes the empirical analysis. Section 4 concludes.

## 2 The Model

There are two active players, the sponsor (the payer or purchaser of health services) and the provider (a hospital or a doctor)<sup>3</sup>. In the first stage the purchaser pays a price  $p$  for each unit of quality and a fixed transfer  $T$ , then in the second stage, once received the payment, the provider delivers the qualities of the health service,  $q_1$  and  $q_2$ , where  $q_1$  is verifiable (then contractible) whereas  $q_2$  is not. Thus the purchaser cannot write a contract (a payment  $p$ ) on  $q_2$ .

The payoff functions are the following. Provider's utility:

$$U = T + pq_1 - \phi(q_1, q_2)$$

where  $\phi(q_1, q_2)$  is the cost function. Quality  $q_2$  cannot be part of the contract because of its unverifiable nature. The Purchaser's utility is:

$$B(q_1, q_2) - T - pq_1$$

### 2.1 Static game

In this section we set up the static scenario (static game) that will be the constituent game we will use to set up a dynamic game obtained as an infinite repetition of the static one. The static game has composed of the following stages:

- **Stage 1:** the purchaser (sponsor) provides reimbursement to the provider ( $p$  and  $T$ ).
- **Stage 2:** provider delivers the two qualities and patients receive the service (qualities).

**Proposition 1** *A Nash equilibrium strategy  $(q_1^S, q_2^S, p^S)$  of the static game entails:  $q_2^S = 0$  and the verifiable quality  $q_1$  and the price  $p^S$  respectively given by  $\frac{dB(q_1^S(p), 0)}{dq_1} = \frac{d\phi(q_1^S, 0)}{dq_1}$  and  $p^S = \frac{d\phi(q_1^S, 0)}{dq_1}$ .*

Note that as expected in the static game the provider will deliver zero unverifiable quality because of its not contractible nature and deliver a level of verifiable quality by simply comparing marginal costs and marginal benefit (via the price  $p$ )

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<sup>3</sup>The static part of our model is in line with the most recent literature, see for example Kaarboe and Siciliani (2011).

## 2.2 First best

We define the first-best solution in a setting where the purchaser can observe and verify both quality dimensions and is able to maximize over the two quality levels. Since qualities are both verifiable, it is possible to set a specific price for each one. This is equivalent to set two different prices  $p_1$  and  $p_2$  for  $q_1$  and  $q_2$  respectively. More formally:

$$\max_{p_1, p_2} W = B(q_1(p), q_2(p)) - \phi(q_1(p), q_2(p))$$

The First Best price and quality, defined by  $p_i^F$  and  $q_i^F$ , are:

$$p_1^F = \frac{dB(q_1^F, q_2^F)}{dq_1} \quad (1)$$

$$p_2^F = \frac{dB(q_1^F, q_2^F)}{dq_2} \quad (2)$$

$$\frac{dB(q_1^F, q_2^F)}{dq_1} = \frac{d\phi(q_1^F, q_2^F)}{dq_1} \quad (3)$$

$$\frac{dB(q_1^F, q_2^F)}{dq_2} = \frac{d\phi(q_1^F, q_2^F)}{dq_2} \quad (4)$$

By comparing the first best values with the static equilibrium we note that the conditions for the optimal price and the verifiable quality are not distorted but the level of unverifiable quality is not delivered at all with respect to the first best.

## 2.3 Relational contract

We set up a repeated game composed of an infinite repetition of the stage game of the previous section. Both players have the same discount factor given by  $\delta$ . We define a P4P-RC by the levels  $q_1^*$ ,  $q_2^*$ ,  $T^*$ ,  $p^*$ , where  $p^*$  is the price played by the purchaser for each unit of  $q_1^*$ ,  $q_2^*$ . We assume that both players, purchaser and provider, use trigger strategies  $s_{pu}$  and  $s_{pr}$ , defined as it follows:

**Purchaser** ( $s_{pu}$ ): Set  $T^*$  and  $p^*$  at time  $t$  if up to time  $t - 1$ , the provider has chosen  $q_1^*$  and  $q_2^*$ ; otherwise set  $p^P$  and  $T^P$  as in the Nash equilibrium (of the static game) for ever.

**Provider** ( $s_{pr}$ ): Set  $q_1^*$  and  $q_2^*$  if up to the first period of time  $t$  the purchaser has set  $p^*$  and  $T^*$ ; otherwise set  $q_1^P$  and  $q_2^P$  as in the Nash equilibrium (of the static game) for ever.

Note that  $p^P, T^P, q_1^P$  and  $q_2^P$  denote the punishment path the two players agree to play when off the cooperative path (occurring for instance when at least one of them deviates from what prescribed in the cooperative path entailed in the strategies  $s_{pu}$  and  $s_{pr}$ )

The P4P-Relational Contract, in line with Levin (2003), is defined by the sub-game equilibrium values  $q_1^*$ ,  $q_2^*$ ,  $T^*$ ,  $p^*$  obtained as solution of the following Purchaser's maximization problem:

$$V = \frac{1}{1-\delta} (B(q_1, q_2) - T - pq_1 - pq_2)$$

where  $V$  is the intertemporal utility of the purchaser along the "cooperative" path when both players stick to the strategy  $s_{pu}$  and  $s_{pr}$ , subject to the provider's incentive compatibility constraint (IC):

$$\frac{1}{1-\delta} (T + pq_1 + pq_2 - \phi(q_1, q_2)) \geq T + pq_1 + pq_2 - \phi(q_1, 0) + \frac{\delta}{1-\delta} (T^P + p^P q_1^P) \quad (5)$$

The left hand side is the discounted purchaser's utility in the cooperative path, when none deviates from the cooperative levels  $q_1^*$ ,  $q_2^*$ ,  $T^*$ ,  $p^*$ . Note that since the unverifiable quality is relational contractible it enters now the provider's utility. However, a cheating provider, once received the payment, can deviate on the unverifiable quality by delivering  $q_2 = 0$ , therefore the first part of the right hand side gives its net current incentive to deviate. Note that the best deviation for the provider is setting  $q_2 = 0$  because, without altruism, the only value for the provider from the unverifiable quality is the value of future cooperation with the purchaser.<sup>4</sup> The provider cannot deviate on  $q_1$  because of its verifiable nature, in other words, since  $q_1$  is verifiable and contractible it is always possible charging the provider in front of the court for cheating and let the court to apply a credible fine as standard enforcing device. Note that (5) can be rewritten as:

$$\delta \geq \frac{\phi(q_1, q_2) - \phi(q_1, 0)}{T + pq_1 + pq_2 - \phi(q_1, 0) - (T^P + p^P q_1^P)} \quad (6)$$

As standard in relation contracting (6) gives the lowest discount factor such that the two players stick to their own cooperative strategy by enforcing the P4P-RC as subgame equilibrium of the game. A similar IC should be added to ensure that also the purchaser does not deviate from the cooperative levels  $T^*$ ,  $p^*$ , however due to the sequentially of the actions, this IC always holds because if the purchaser deviated at the first stage of the game it would be punished immediately by the provider in the same period of the game, without getting any current gain from deviating. If instead the provider and the purchaser played their actions simultaneously then the P4P-RC should need to satisfy both ICs, one for each player.

The following proposition defines the P4P-RC:

**Proposition 2** *Let:*

$$\bar{\delta} = \frac{\phi(q_1^*, q_2^*) - \phi(q_1^*, 0)}{T^* + p^* q_1^* + pq_2^* - \phi(q_1^*, 0) - (T^P + p^P q_1^P)} \quad (7)$$

<sup>4</sup>Formally it is equivalent to add the definition of the unverifiable deviation quality as denoted by  $q_2^D = 0$ . To ease the presentation we directly use 0 as deviation quality.

The self enforcing P4P-RC is defined by  $\delta \geq \bar{\delta}$  and the values  $q_1^*$ ,  $q_2^*$ ,  $T^*$ ,  $p^*$  satisfying:

$$\frac{dB(q_1^*, q_2^*)}{dq_1} = \frac{d\phi(q_1^*, q_2^*)}{dq_1} \frac{1}{\delta} - \frac{d\phi(q_1^*, 0)}{dq_1} \frac{1 - \delta}{\delta} \quad (8)$$

$$\frac{dB(q_1^*, q_2^*)}{dq_2} = \frac{d\phi(q_1^*, q_2^*)}{dq_2} \frac{1}{\delta} \quad (9)$$

$$p = \frac{dB(q_1^*, q_2^*)}{dq_2} \quad (10)$$

It is easy to note that when  $\delta \rightarrow 1$  the two levels of qualities satisfy the first best. Also, note that the RHS of (9) is higher than the RHS of (4) (remind that  $\delta < 1$ ). Since  $B(q_1, q_2)$  is increasing in  $q_2$ , the P4P-RP induces a level of unverifiable quality higher than the FB. With respect to the level of the verifiable quality the result depends on the complementarity/substitutability between qualities. The RHS of (8) in fact is higher than the RHS of (3), then a P4P-RC induces more quality (less quality), if

$\frac{d\phi(q_1, q_2)}{dq_1} > \frac{d\phi(q_1, 0)}{dq_1}$  ( $\frac{d\phi(q_1, q_2)}{dq_1} < \frac{d\phi(q_1, 0)}{dq_1}$ ), with this result holding when  $\frac{d\phi(q_1, q_2)}{dq_1 dq_2} > 0$  that implies that qualities are substitutes (complements if  $\frac{d\phi(q_1, q_2)}{dq_1 dq_2} < 0$ ); therefore the P4P-RC induces an over-provision (lower-provision) of verifiable quality according to the technical relations between verifiable and unverifiable quality. Note that this result holds for any discount factor of the provider. It is interesting to note that when there is no technical relation between qualities, that is  $\frac{d\phi(q_1, q_2)}{dq_1} = \frac{d\phi(q_1, 0)}{dq_1}$ , the P4P-RC induces no distortion for the verifiable quality from the FB.<sup>5</sup> Furthermore, note that the price is never distorted with respect to the FB, and is equal to the marginal benefit of the unverifiable quality.

In terms of policy implication look at the role of the high discount factor in the enforcing of the P4P-RC. A sufficiently high discount factor measures (as common in repeated games) the frequency of interactions in which players meet and update their actions (here price and qualities). Frequency can be interpreted as a proxy for the contractual length of the P4P-RC, in particular a high frequency of interaction can be a proxy for short contractual relationships among providers and purchaser. A high discount factor is also a measure for the stability of their interaction. In our model we have only one provider without free entry, clearly in terms of our jargon, this means that there is no risk of bankruptcy neither for the provider nor for the purchaser or, in other words, that a provider cannot be excluded by the market by a new entry with a new product.

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<sup>5</sup>Note that in Cesi et al. 2012, the regulator enforces unverifiable quality in a price cap model by inducing a distortion only on the verifiable variables (price and verifiable quality) whereas the unverifiable quality induced by a relational contract induces no distortion with respect to the Ramsey quality-adjusted condition.

## 3 Empirical analysis

### 3.1 Institutional background

The Italian healthcare system is a National Health Service regionally based. The service is funded by general taxation. The main principles of the system as well as the core basic package of services to be evenly provided across the national territory are defined by the central government. Within this framework, regions are autonomous in defining the organization of care; moreover, being responsible for the actual provision of services, they contract volumes with public autonomous and private hospitals. Services provided on behalf of the National Health Service are reimbursed by the region to autonomous public and private accredited hospitals according to DRG tariffs. The central government defines the national tariffs to be meant as the maximum amount of money that the National Health Service is willing to pay for that particular service. However, regions can modify national tariffs for several reasons, such as incentivize the use of a specific technology providing a higher rate, or hinder the provision of a certain service by decreasing the reimbursement rate relative to its best alternative.

### 3.2 Empirical strategy

We explore the effect of repeated interactions between regional authorities and hospital managers on the C-section rates. In order to proxy the durability of the interaction between these two players, we look at the number of years spent by regional authorities by covering their role. More in detail, we look at the regional governor and at the regional ministry of health.

We adopt a simple OLS approach. Our unit of observations are regions from 1996 to 2016. Our dependent variable is the share of C-sections on the overall number of deliveries in one year. The main independent variable is  $tenure_{i,t}$  which is the time, measured in years, spent by the regional governor covering that position. This variable equals 0 in the year of the election, 1 in the next year and so on, and allows to track the cases when the same person covers more than one mandate. Eq. 1 describes the model:

$$share_{cesarean}_{i,t} = c + \beta_1 tenure_{i,t} + \gamma X_{i,t} + \alpha_1 \sum region_i + \alpha_t \sum year_t + \alpha_{j,t} \sum legislation_j * year_t + \varepsilon_{i,t} \quad (11)$$

The vector  $X_{i,t}$  includes a set of control variables describing, for each region, the general health state of women, the socio economic status, the supply structure and the prices' regulation. More in detail, as measures of women's health state we consider the mean age at childbirth, the fertility rate, the percentage of obese women, the percentage of overweight women, the percentage of smokers. In order to keep the socioeconomic status in account, we also control for the number of residence permits, the number of foreigners residing in Italy, the

employment rate, the female unemployment rate and the percentage of women with at least middle school degree. Moreover, we control for a few variables describing the development of DRG tariffs in each region: whether or not the region has its own set of tariffs, whether an update of tariffs occurred in the year and whether the region differentiates tariffs according to the type of hospital. Lastly, we included the rate between public and private health care personnel to account for the presence of private providers in the regional market.

All the models include region and year fixed effects. All models, except Model 1 include a  $\text{legislation} \times \text{region}$  interaction terms to consider how the general principles pursued by the elected government can shape the health policy until the next elections, regardless of the tenure of the ministries. The same analysis has been run by using the tenure of the regional ministry of health as a dependent variable.

### 3.3 Data

We merge data from different sources. Data on health outcomes, supply and patients' satisfaction comes from "Health for All" OECD database. Data on regional governors and regional ministry of health come from the Ministry of Interior database. Data on DRG tariffs come from the reports published periodically by the Italian federation of companies producing medical devices (AssoBiomedica) and have been double-checked by manual screening of regional decrees.

### 3.4 Results

Table 1 summarizes the results obtained using the tenure of the regional governors as independent variable.

The coefficient for tenure is negative and significant, meaning that a repeated and durable interaction between the purchaser and the provider decreases the provision of a potentially inappropriate service, thus increasing the unobservable quality. In particular, for each additional year that the governor is in force the rate of C-sections decreases by almost 2 percentage points. Therefore, political stability seems to play a role in determining the level of quality provided within the health care sector. Probably, providers who expect to interact with the same purchaser in the next term are keener on behaving properly and building a positive reputation along time.

The other coefficients, even when non-significant, exhibit the expected sign. Fertility rate exhibits a negative and significant association with our dependent variable, probably because of its negative relation with the mean age at delivery. Poorer socio economic status and lower education level tend to be positively related with C-section rates, supporting the idea that women in worse socio-economic condition are more exposed to supply induced demand. Moreover, a closer attention of regional decision makers to DRG tariffs might play a role in improving the quality of services. Finally, the greater is the ratio between public and private personnel in a region, the smaller is the C-section rate.

Table 1. Results: C-section rates, effect of regional governor's tenure.

VARIABLES	(1) C-section rate	(2) C-section rate	(3) C-section rate	(4) C-section rate	(5) C-section rate	(6) C-section rate
tenure	-0.0635 (0.050)	-2.0064*** (0.584)	-1.8921*** (0.582)	-1.8888*** (0.604)	-1.8772*** (0.614)	-1.8766*** (0.616)
magelelivery			-0.5094 (1.511)	0.0425 (1.661)	0.1572 (1.668)	0.1968 (1.697)
fertility rate			-0.0105** (0.005)	-0.0116** (0.005)	-0.0122** (0.005)	-0.0121** (0.005)
obese women (%)			-0.0836 (0.103)	-0.0745 (0.106)	-0.0476 (0.108)	-0.0464 (0.109)
overweight women (%)			-0.0195 (0.073)	-0.0463 (0.077)	-0.0670 (0.079)	-0.0670 (0.079)
smokers (%)				-0.0050 (0.084)	-0.0015 (0.084)	0.0004 (0.085)
female unemployment rate				0.0065 (0.101)	0.0200 (0.102)	0.0205 (0.102)
residence permits				0.0000 (0.000)	0.0000 (0.000)	0.0000 (0.000)
employment rate				-0.1063 (0.238)	-0.1379 (0.240)	-0.1432 (0.244)
middle school diploma				0.0727 (0.134)	0.0939 (0.137)	0.0955 (0.138)
foreigns resident				-0.0000 (0.000)	-0.0000 (0.000)	-0.0000 (0.000)
differentiated tariffs					-0.5258 (0.864)	-0.5101 (0.874)
regional DRGs					-0.1620 (0.605)	-0.1719 (0.611)
tariffs update					-0.3325 (0.250)	-0.3383 (0.254)
public/private personnel rate						-0.0012 (0.008)
Constant	25.8907*** (0.673)	36.9368*** (3.102)	65.4115 (49.128)	50.5221 (55.549)	48.2813 (55.766)	47.3973 (56.334)
Region FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes	Yes
legislation*region		Yes	Yes	Yes	Yes	Yes
Observations	198	198	198	198	198	198
R-squared	0.97	0.99	0.99	0.99	0.99	0.99

Standard errors in parentheses  
 \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

Table 2 reports the results of similar analyses where the tenure of the regional ministry of health is the independent variable.

The results obtained in this set of models do not show any significant association between the tenure of the regional ministry of health and the C-section rate. This probably happens because within our sample a long tenure for the ministry of health is hard to be observed: while the mean tenure for the regional governor is 4.1 years, the mean tenure for regional ministries of health is 2.52 years. Indeed, it happens very frequently that during the same legislation even if the regional governor remains in force until the end of his mandate the ministry of health changes. Moreover, even in those (and quite frequent) cases when the regional governor is elected again after the first mandate; the council of ministries is very likely to change.

## 4 Discussion and conclusions

In this paper we explore the effect of repeated interactions between purchaser and provider of ealth services on the provision of unverifiable quality. We formalize their interaction by a relational contract and, by using Italian data on Cesarean sections, we empirically explore how the incentive power of such an agreement depends on the political stability, that in our jargon, is given by a frequent and durable interaction among provider and purchaser. In particular, we test whether relational contracting is associated to a lower provision of potentially inappropriate services. Through a standard OLS approach and controlling for health, socioeconomic, supply and contractual factors, we find that the C-section rates are lower in contexts where regional governments are more stable. The tenure of the regional governor is negatively related with the C-section rate, meaning that a more frequent interaction and a more durable relation between these two players improves the provision of unobservable quality. However, we do not find the same results when using the tenure of the regional ministry of health as an independent variable. Nonetheless, this result does not necessarily contradict our hypothesis. Even when the tenure of the regional governor is very long, the ministry of health can change since they stay in charge for an average of 2.52 years. However, even when the ministry of health resigns in the middle of a legislation, his successor is usually a person of the same political party, pursuing the same policies. Finally, it should be considered that the management of health care in Italian regions has represented a major policy concern in the last 20 years and regional governors have often played a central role in the design of health policies especially in regions experiencing recovery plans.

Table 2. Results: C-section rates, effect of regional governor's tenure.

VARIABLES	(1) C-section rate	(2) C-section rate	(3) C-section rate	(4) C-section rate	(5) C-section rate	(6) C-section rate
tenuremoh	0.0013 (0.059)	0.1434 (0.107)	0.1496 (0.106)	0.1534 (0.108)	0.1499 (0.109)	0.1497 (0.109)
magedelivery			-0.1220 (1.559)	0.5241 (1.711)	0.6290 (1.717)	0.6699 (1.747)
fertility rate			-0.0112** (0.005)	-0.0116** (0.005)	-0.0122** (0.005)	-0.0121** (0.005)
obese women (%)			-0.0805 (0.107)	-0.0637 (0.110)	-0.0400 (0.112)	-0.0387 (0.112)
overweight women (%)			-0.0320 (0.075)	-0.0563 (0.079)	-0.0809 (0.081)	-0.0809 (0.081)
smokers (%)				0.0039 (0.086)	0.0086 (0.087)	0.0105 (0.088)
female unemployment rate				-0.0556 (0.102)	-0.0433 (0.103)	-0.0428 (0.103)
residence permits				0.0000 (0.000)	0.0000 (0.000)	0.0000 (0.000)
employment rate				-0.0752 (0.246)	-0.1090 (0.248)	-0.1146 (0.252)
middle school diploma				0.0997 (0.138)	0.1089 (0.142)	0.1106 (0.143)
foreigns resident				0.0000 (0.000)	0.0000 (0.000)	0.0000 (0.000)
differentiated tariffs					-0.8958 (0.882)	-0.8793 (0.893)
regional DRGs					-0.1527 (0.624)	-0.1630 (0.631)
tariffs update					-0.2798 (0.258)	-0.2858 (0.262)
public/private personnel rate						-0.0013 (0.009)
Constant	25.8695*** (0.676)	26.1305*** (1.003)	44.4038 (50.423)	23.0716 (56.932)	22.1783 (57.157)	21.2728 (57.735)
Region FE	Yes	Yes	Yes	Yes	Yes	Yes
Year FE	Yes	Yes	Yes	Yes	Yes	Yes
legislation*region		Yes	Yes	Yes	Yes	Yes
Observations	198	198	198	198	198	198
R-squared	0.97	0.99	0.99	0.99	0.99	0.99

Standard errors in parentheses

\*\*\* p<0.01, \*\* p<0.05, \* p<0.1

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## 5 Appendix

### Proof of Proposition 1

**Proof.** The proof is straightforward. The model is solved by backwards induction, starting with the provider’s choice of quality levels. At the last stage the provider finds no direct benefit from the delivery of unverifiable quality and delivers an (uncontractible) level of quality equal to zero. In particular, the solution of the static game is: **stage 2:** For a given  $p$ , the provider optimally sets  $q_2^S$  and  $q_1^S$  as defined below:

$$q_2 = 0 \tag{12}$$

$$p = \frac{d\phi(q_1, q_2)}{dq_1} \tag{13}$$

**Stage 1:** Purchaser’s:

$$\max_p B(q_1, q_2) - T - pq_1$$

s.t.

$$U \geq 0$$

or

$$T + pq_1 \geq \phi(q_1, q_2)$$

when the constraint is binding we have:

$$\max_p B(q_1(p), q_2(p)) - \phi(q_1(p), q_2(p))$$

under the constraints from the provider's maximization problem (12) and (13):

$$\begin{aligned} q_2 &= 0 \\ p - \frac{d\phi(q_1, 0)}{dq_1} &= 0; q_1 > 0 \end{aligned} \quad (14)$$

we obtain:

$$\begin{aligned} \frac{dB(q_1^S(p), 0)}{dq_1} \frac{dq_1}{dp} - \frac{d\phi(q_1^S(p), 0)}{dq_1} \frac{dq_1}{dp} &= 0 \\ \frac{dq_1}{dp} \left( \frac{dB(q_1^S(p), 0)}{dq_1} - \frac{d\phi(q_1^S(p), 0)}{dq_1} \right) &= 0 \end{aligned}$$

and by using (14):

$$p^S = \frac{dB(q_1^S(p), 0)}{dq_1}$$

see that the optimal price is set equal to the marginal benefit of the verifiable quality 1 and the marginal cost of quality (the price) is set equal to marginal benefit of quality. Quality is then given by:

$$\frac{dB(q_1^S(p), 0)}{dq_1} = \frac{d\phi(q_1^S(p), 0)}{dq_1}$$

The solution of  $T$  is given by the binding constraint. ■

### Proof of the First Best

**Proof.** We solve the maximization of  $W$  subject to the optimal quality set by the provider:

$$p_1 = \frac{d\phi(q_1, q_2)}{dq_1} \quad (15)$$

$$p_2 = \frac{d\phi(q_1, q_2)}{dq_2} \quad (16)$$

$$\begin{aligned} \frac{dW}{dp_1} &= \frac{dB}{dq_1} \frac{dq_1}{dp_1} - \frac{d\phi(q_1, q_2)}{dq_1} \frac{dq_1}{dp_1} \\ \frac{dW}{dp_2} &= \frac{dB}{dq_2} \frac{dq_2}{dp_2} - \frac{d\phi(q_1, q_2)}{dq_2} \frac{dq_2}{dp_2} \end{aligned}$$

by using (15) and (16) we have:

$$\begin{aligned} \frac{dW}{dp_1} &= \frac{dq_1}{dp_1} \left( \frac{dB}{dq_1} - p_1 \right) \\ \frac{dW}{dp_2} &= \frac{dq_2}{dp_2} \left( \frac{dB}{dq_2} - p_2 \right) \end{aligned}$$

then the first best prices are:

$$p_1^F = \frac{dB(q_1^F, q_2^F)}{dq_1}$$

$$p_2^F = \frac{dB(q_1^F, q_2^F)}{dq_2}$$

and after substituting above we have the first best quality. ■

### Proof of Proposition 2

**Proof.** Consider the following maximization problem<sup>6</sup>:

$$L = \frac{1}{1-\delta} (B(q_1, q_2) - T - pq_1 - pq_2) + \lambda \left( \delta - \frac{\phi(q_1, q_2) - \phi(q_1, 0)}{T + pq_1 + pq_2 - \phi(q_1, 0) - (T^P + p^P q_1^P)} \right)$$

$$\frac{dV}{dq_1} = \frac{1}{1-\delta} \left( \frac{dB(q_1, q_2)}{dq_1} - p \right) - \tag{17}$$

$$-\lambda \left( \frac{\left( \frac{d\phi(q_1, q_2)}{dq_1} - \frac{d\phi(q_1, 0)}{dq_1} \right) (T + pq_1 + pq_2 - (T^P + p^P q_1^P)) - \left( p - \frac{d\phi(q_1, 0)}{dq_1} \right) (\phi(q_1, q_2) - \phi(q_1, 0))}{(T + pq_1 + pq_2 - \phi(q_1, 0) - (T^P + p^P q_1^P))^2} \right) \leq 0,$$

$$q_1 \geq 0, \frac{dV}{dq_1} q_1 = 0$$

$$\frac{dV}{dq_2} = \frac{1}{1-\delta} \left( \frac{dB(q_1, q_2)}{dq_2} - p \right) - \tag{18}$$

$$-\lambda \left( \frac{\frac{d\phi(q_1, q_2)}{dq_2} (T + pq_1 + pq_2 - (T^P + p^P q_1^P)) - p (\phi(q_1, q_2) - \phi(q_1, 0))}{(T + pq_1 + pq_2 - \phi(q_1, 0) - (T^P + p^P q_1^P))^2} \right) \leq 0,$$

$$q_2 \geq 0, \frac{dV}{dq_2} q_2 = 0$$

$$\frac{dV}{dp} = -\frac{1}{1-\delta} + \lambda \frac{\phi(q_1, q_2) - \phi(q_1, 0)}{(T + pq_1 + pq_2 - \phi(q_1, 0) - (T^P + p^P q_1^P))^2} \leq 0, p \geq 0, \frac{dV}{dp} p = 0 \tag{19}$$

$$\frac{dV}{d\lambda} = \delta - \frac{\phi(q_1, q_2) - \phi(q_1, 0)}{T + pq_1 + pq_2 - \phi(q_1, 0) - (T^P + p^P q_1^P)} \geq 0, \quad \lambda \geq 0; \quad \lambda L_\lambda = 0$$

Consider that a case  $q_1 = 0$  induces  $\frac{dV}{dq_1} < 0$ , that clearly contradicts our assumption on the utility. The same holds for  $q_2$ . From (17)(18)(19), it follows that  $\lambda > 0$ , if this were not the case, we would have that  $\frac{dV}{dp} = \frac{dV}{dq_1} = \frac{dV}{dq_2} = 0$ , which clearly contradicts our hypothesis that the first best is out of reach.

<sup>6</sup>we rule out the index \* to ease the proof.

Therefore  $\frac{dV}{d\lambda} = 0$  gives (7). Consider the interior solution, by dividing (18) and (20) we obtain:

$$\frac{\frac{dB(q_1, q_2)}{dq_2} - p}{\frac{dB(q_1, q_2)}{dq_1} - p} = \frac{\frac{d\phi(q_1, q_2)}{dq_2} (T + pq_1 + pq_2 - (T^P + p^P q_1^P)) - p (\phi(q_1, q_2) - \phi(q_1, 0))}{\left( \frac{d\phi(q_1, q_2)}{dq_1} - \frac{d\phi(q_1, 0)}{dq_1} \right) (T + pq_1 + pq_2 - (T^P + p^P q_1^P)) - \left( p - \frac{d\phi(q_1, 0)}{dq_1} \right) (\phi(q_1, q_2) - \phi(q_1, 0))} \quad (20)$$

and by dividing (19) and (17)

$$\frac{1}{\frac{dB(q_1, q_2)}{dq_1} - p} = \frac{\phi(q_1, q_2) - \phi(q_1, 0)}{\left( \frac{d\phi(q_1, q_2)}{dq_1} - \frac{d\phi(q_1, 0)}{dq_1} \right) (T + pq_1 + pq_2 - (T^P + p^P q_1^P)) - \left( p - \frac{d\phi(q_1, 0)}{dq_1} \right) (\phi(q_1, q_2) - \phi(q_1, 0))} \quad (21)$$

After some substitutions note that:

$$\lambda = \frac{1}{\delta^2 (1 - \delta)} [\phi(q_1, q_2) - \phi(q_1, 0)]$$

From (21) we obtain the condition for the verifiable quality, that is:

$$\frac{dB(q_1, q_2)}{dq_1} = \frac{d\phi(q_1, q_2)}{dq_1} \frac{1}{\delta} - \frac{d\phi(q_1, 0)}{dq_1} \frac{1 - \delta}{\delta} \quad (22)$$

Substituting (22) into (20) and using the value of  $\delta$  from  $\frac{dV}{d\lambda} = 0$ , we find the condition for the unverifiable quality:

$$\frac{dB(q_1, q_2)}{dq_2} = \frac{d\phi(q_1, q_2)}{dq_2} \frac{1}{\delta} \quad (23)$$

Note that by dividing (19) and (18) we also obtain:

$$\frac{1}{\frac{dB(q_1, q_2)}{dq_2} - p} = \frac{\frac{\phi(q_1, q_2) - \phi(q_1, 0)}{(T + pq_1 + pq_2 - \phi(q_1, 0) - (T^P + p^P q_1^P))^2}}{\frac{d\phi(q_1, q_2)}{dq_2} (T + pq_1 + pq_2 - (T^P + p^P q_1^P)) - p (\phi(q_1, q_2) - \phi(q_1, 0))} \quad (24)$$

and, after some algebra, (24) gives:

$$p = \frac{\delta^2}{\delta^2 - [\phi(q_1, q_2) - \phi(q_1, 0)]^2} \left( \frac{dB(q_1, q_2)}{dq_2} - \frac{d\phi(q_1, q_2)}{dq_2} \frac{[\phi(q_1, q_2) - \phi(q_1, 0)]^2}{\delta^3} \right)$$

that, by using (23), gives:

$$p = \frac{dB(q_1, q_2)}{dq_2}$$

■